**Chatcharee Methachaowalit**

5481/105 Prachasongkroh 38

Dindaeng, Bangkok 10400

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**Working Experiences**

* **Head of Operations**  July 2015 - Present

**iCar Asia (Thailand)**

* Improve and implement the company overall operational processes to provide the best customer service and high customer satisfaction.
* Develop operational Strategy planning for short team and long term goal to meet company target.
* Manages and set up private seller and finance service process with partners
* Develop new route planning to improve efficiency of photography service lead time.
* Monitor cash collection from customers to ensure good cash flow.
* Ensure the best quality of car listing and content advertised on website.
* Establish operation department procedures, and objectives to set company working standard.
* **Logistic Management Manager (Marketplace and Retail)** April 2014 – June 2015

**Lazada Group (Thailand)**

* Manages and allocates logistic partner to ensure consistent customer service and on time delivery by working cross functionally and with providers
* Maintains processes and systems in logistics to achieve set objectives and implement change as required.
* Analyzes data to monitor delivery performance and plan improvements
* Maintains metrics, reports, and process documentation
* Ensures carrier compliance with company policies or procedures for product transit or delivery.
* Collaborates with other departments to integrate logistics with customer service, warehouse, sale management, finance, order processing.
* Seeking opportunities to improve logistics functional performance and develop better procedures
* Coordinating and controlling the order cycle and associated information.
* Monitors all communication between Lazada and logistic partners

* **Marketing and Business Development**  December 2013 – March 2014

**Taskworld (Thailand)**

* Planning marketing strategy and business development
* Sales Analysis using Google Analytics
* Competitor and market analysis
* Building customer relationship
* providing ongoing support and serving as primary point of contact
* **Assistant Researcher**  March 2008- June 2009

**Silpakorn University**

Project: Alpha amylase production from coconut meal by solid state fermentation, Fiac 2009, Bangkok, Thailand

**Education**

* **University of Wisconsin-Madison, USA**

Master of Science in Agricultural and Applied Economic

Master Thesis: An analysis of adoption behavior: The case of corn seed in the US

GPA 3.56/4.00 August 2013

* **Silpakorn University**

Bachelor of Science in Food Technology

Senior Project: *Pyrazine*, flavor enhancer, production from soybean by using Bacillus sp. in solid state fermentation

GPA 3.65/4.00 (1st class honor with gold medal) March 2008

**Computer and language skills**

* Computer program : Microsoft Office
* Language skills: TOEIC 940

**Activities**

* Nestle FoSTAT Nestle quiz bowl 2007-2008 (3rd and 5th rank respectively) from 60 universities in Thailand
* Graduate Committee Representative, Agricultural and Applied Economics, University of Wisconsin-Madison

September 2012-May 2013